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Script for CHS Partners In Rehab MRU

Ver. 2.0

Scene	Audio	Video
1	<p>(Ambient audio from discussion among a hospital patient, his/her family, a hospital case manager) – fade behind narrator</p> <p>VO of narrator: Last winter, Mr. Gabamonte was admitted to the hospital with a stroke. He received the appropriate care at Buffalo Mercy Hospital and when his condition was stable he was admitted to Partners In Rehab Medical Rehabilitation Unit, otherwise known as an MRU. The MRU provided the physician and nursing oversight, along with medical rehabilitation to help him function independently. Anthony’s goal? To get back to doing the things he’s always enjoyed! Not real time. Rephrase?</p>	<p>Opening title graphic: Partners In Rehab Medical Rehabilitation Units of the Catholic Health System</p> <p>Dissolve to hospital room; patient, family member(s) and hospital case manager talking.</p>
2	<p>(Bring up ambient audio of discussion among the patient, family members and hospital case manager and/or social worker)</p> <p>Case manager (talking to patient): “Anthony, we wanted to be sure that you received the right level of care for your rehabilitation. Medicare guidelines recommend an MRU for patients with a variety of diagnoses including strokes. By discussing your needs with you, your physician and your family, it was we determined that a medical rehabilitation unit would provide you with the optimum care needed.” This can still</p>	<p>Hospital room; patient, family member(s) and hospital case manager talking. (continued)</p>

	work. Today talking about what had happened.	
3	<p>VO of narrator:</p> <p>Most often, the MRU is recommended for patients with strokes, other neurological disorders, hip fractures and conditions that require physician oversight. At an MRU the patient will have access to 24-hour physician and nursing care along with rehab services 3 hours per day, six days per week.</p>	<p>Patient being moved to MRU</p> <p>This would be another MRU patient - nameless</p>
4	<p>(Ambient audio of patient arriving at the MRU, being greeted by RN)</p> <p>VO of narrator:</p> <p>At the Catholic Health System, the Partners In Rehab staff focused on Anthony's individual needs. The interdisciplinary team helped develop and implement a rehabilitation program designed to improve his health, functioning, independence, and quality of life.</p> <p>Let's meet the members of Anthony's team.</p>	<p>Patient arriving at MRU, being greeted by RN, who helps him get settled</p> <p>Should we rethink the visual?</p>
6	<p>(Ambient audio of physician talking with patient)</p> <p>VO of narrator:</p> <p>Our board-certified physiatrists, who are specialists in medical rehabilitation, evaluate the patient's medical condition and rehabilitation needs in conjunction with the rest of the Partners In Rehab team. The physician will then prescribe any appropriate medications or medical treatments, along with a rehabilitation therapy plan that will restore strength and functioning as quickly and as safely as possible. OK</p>	<p>Physician talking with patient</p> <p>Physician writing orders</p> <p>Physician with another current patient on the MRU</p>

	<p>Throughout Anthony’s stay on the MRU, the physician conferred with other members of the team to evaluate his progress and modified the treatment and therapy plan as needed.</p> <p>The physician, or one of her colleagues, is also available 24 hours a day to respond to any medical emergencies that might arise.</p>	<p>Physician meeting with other members of team – show her in the gym watching the patient receive therapy and talking with pt and tx.</p> <p>Dr. Suresh checking on patient. This can be Anthony + other patients</p>
5	<p>(Briefly bring up ambient audio of RN talking with Mr. Gabamonte & his family)</p> <p>VO of narrator: Registered Nurses, who specialize in rehabilitation, coordinate the overall care of the patient. They also evaluate the patient’s requirements for nursing care, develop a nursing care plan and make sure nursing care needs are managed throughout a patient’s stay in the MRU. In this supportive environment their focus is prevention, maintenance and/or restoration of function. The team of nursing staff provides care around the clock, seven days per week.</p>	<p>RN talking with patient and family Tony with walker in hall RN with other pt in room?</p> <p>RN doing other nursing activities with patient</p>
7	<p>(Ambient audio of aide greeting patient)</p> <p>VO of narrator: Nursing Assistants help patients when they need assistance with activities of daily living -- like bathing, grooming, or getting dressed. As the patient is stronger, the Nurse Assistant won’t need to help as much – although she, or a colleague, is always nearby if help is needed...or someone to make them smile.</p>	<p>Aide helping patient with ADL</p> <p>Tony + others</p> <p>NA joking with patient</p>
8	<p>(Ambient audio of OT working with patient)</p> <p>VO of narrator:</p>	<p>OT working with patient Tony + others</p>

<p>*** begin here</p>	<p>An Occupational Therapist, or “OT”, helped Anthony learn to do certain activities of daily living that were difficult to perform because of his condition. After a stroke, patients may have trouble with dressing and motor skills. The OT teaches patients how to use assistive devices, like this tub bench, which will make it easier to bathe or shower until they have regained enough strength and control to do this without the device.</p>	<p>OT teaching patient to use an assistive device</p>
<p>9</p>	<p>(Ambient audio of PT working with patient)</p> <p>VO of narrator: Another clinician on the team who worked closely with Anthony throughout his stay in the MRU was the Physical Therapist or PT. Their role is to guide patients through physical therapy and exercises that help regain strength, stamina, range-of-motion and physical coordination. Sometimes it was difficult work for Anthony, but the PT was there to give encouragement and support. The objective is to help patients reach their goals as soon as they’re able.</p>	<p>PT working with patient</p> <p>Tony + others</p>
<p>10</p>	<p>(Ambient sound of Speech Language Pathologist working with patient.)</p> <p>VO of narrator: Another team member is the Speech Language Pathologist who helps patients, like Anthony, regain the ability to speak or comprehend language that might have been lost due to his stroke.</p> <p>Our Speech Language Pathologists also can use specialized tools and techniques to help patients overcome difficulties with swallowing that might result from certain medical conditions.</p>	<p>Speech Language Pathologist working with patient</p> <p>Tony</p> <p>Tim – SLP @ KMH with patient (existing footage)</p>

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	They also assist the dietician in developing meal plans that will provide proper consistency and nourishment for each patient.	Dietician talking with patient
11	Deleted this scene.	
12	(Ambient sound of pastor talking with patient) VO of narrator: Other members of the MRU team include: <ul style="list-style-type: none"> • The Chaplain, who handles the individual needs of the patient and family, provides input at the plan of care meeting; • A Social Worker who assists our patients and their families by making appropriate arrangements for their discharge to home or another setting, if necessary. This might include special equipment needs, in-home nursing or rehab services, or arranging appointments for outpatient therapy. 	Chaplain with patient Social worker or discharge planner meeting with patient & family SW with samples of the special equipment, brochures for OP services discussing with Tony and family
12.1	(Ambient sound of Stroke Association Volunteer of WNY with Anthony and his wife) VO of narrator: Partners In Rehab MRUs recognize that patients and families need an ongoing support system and have partnered with the Stroke Association of WNY. Their volunteers provide support to patients and their families while working through the rehabilitation process in the MRU and also after their return to home.	Volunteer with Anthony and wife Must have Stroke Assoc volunteers and Tony's wife for this one.
13	VO of narrator: Most importantly, all of these caring and compassionate individuals we've met work together as an <u>interdisciplinary team</u> to ensure that patients like Anthony achieve their optimal outcome as quickly and safely as possible.	Rehab team meeting or members conferring with each other Variety of scenes in gym, at nurse's station or a couple members of the team in pt room

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	<p>We are committed to maintaining the highest of standards, and therefore we continuously measure our patients’ outcomes. The results are very reassuring – our outcomes are consistently at, or above, the national standard. Our patient satisfaction is evident with positive results in overall satisfaction and recommendations to our facilities.</p>	<p>Graphic of outcome data and patient satisfaction</p>
14	<p>(Ambient sound of patient leaving hospital; friendly farewells)</p> <p>VO of narrator: Beyond our positive outcome data and patient satisfaction surveys, we see evidence every day that our Partners In Rehab MRU Team is fulfilling the mission of the Catholic Health System and its long tradition of healing with compassion and respect for the unique needs of each person we serve.</p> <p>Patient testimonial</p>	<p>Patient being discharged; hugs & kisses</p> <p>Patient testimonial.</p>
	<p>Music up.</p>	<p>Graphic: For more information about the Medical Rehabilitation Units of the Catholic Health System, contact: Care Connection at 716.706.2382</p>